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Health Benefits

Circular Letter

June 30, 2021

Circular Letter: 600-045-21

Distribution: Special

To: All CalPERS Health Benefits Officers and Assistant Health Benefits Officers
Subject: 2021 Open Enrollment Dates and Information

Purpose

The purpose of this Circular Letter is to inform you of important dates for 2021 Open Enrollment as well as upcoming Open Enrollment events and information. This Circular Letter also explains how to sign up for Employer Bulletins so you can stay informed of CalPERS news and events.

2021 Open Enrollment Dates

The following are key dates for 2021 Open Enrollment:

- Your employees' Health Plan Statements will be available in their myCalPERS accounts on **September 13, 2021**. The Health Plan Statement provides an overview of their health premiums for 2021 and 2022 if they don't change plans or enroll dependents.
- Open Enrollment is **September 20 – October 15, 2021**. During this time, your employees can enroll, change health plans, add eligible dependents, delete dependents, or cancel coverage. Your employees are responsible for providing you any necessary documentation to determine their dependents' eligibility for health coverage.
- The deadline for processing all Open Enrollment transactions is **11:59 p.m. PT on Friday, November 5, 2021**. Changes made during Open Enrollment take effect January 1, 2022.

Employer Webinar

Similar to last year, we will host a webinar to provide an overview of 2022 health plan changes, guide you on where to find important Open Enrollment information, and answer any questions you may have. The webinar will be held on September 2, 2021. Registration information will be provided through emails and an Employer Bulletin.

Open Enrollment for Employers Webpage

Prior to Open Enrollment, the [Open Enrollment for Employers](#) page will be updated with information regarding:

- Open Enrollment health fairs (available virtually again this year)
- Health plan and benefit changes for 2022
- Health program highlights, employer roles and responsibilities, and Open Enrollment resources

View [2022 Health Plan Changes](#) for details on health plans, service areas, and benefit design changes for next year.

Member Communications

In July, we'll notify members via email of the Preferred Provider Organization (PPO) plan changes and new Health Maintenance Organization plan options. In August, as we have done in previous years, we'll begin sending targeted letters to members impacted by premium increases over 10%, benefit design changes, and PPO plan changes so they're well informed prior to Open Enrollment. We'll provide you with an overview of the letters via the CalPERS website.

Employer Bulletins

For the most up-to-date information about 2021 Open Enrollment, we encourage you and your colleagues to sign up to receive Employer Bulletins. You can [subscribe to Employer Bulletins](#) on the CalPERS website.

Questions

We are committed to assisting you conduct business with the CalPERS Health Benefits Program. If you have any questions, visit www.calpers.ca.gov or call the CalPERS Customer Contact Center at **888 CalPERS** (or 888-225-7377).

Rob Jarzombek, Chief
Health Account Management Division